

APPOINTMENT FAILURES Failure to keep a scheduled appointment without prior notification not only consumes valuable provider time, but also denies someone else that time slot. Please let us know if you cannot make it! Failed appointments can result in disciplinary action for active duty members and loss of privileges for non-active duty.

AFTER HOURS CARE The clinic provides acute care services only to the limit of the expertise of the staff aboard. Individual services after hours and during weekends are limited to cadets and active duty members. The academy clinic cannot provide emergency services, pharmacy, laboratory or x-ray during evening and weekend periods. We recommend that beneficiaries requiring urgent care at those times use appropriate civilian facilities. Members of the cadet corps and active duty Coast Guard are expected to use our clinic as a primary point of contact for illness or injury at all hours.

H B A will provide information and assistance related to health care benefits. The HBA may be reached at 444-8408. If unavailable, you may call 800-9HBAHBA or 1-888-999-5195.

APPOINTMENTS
Call 444-8401

HEALTH SERVICES DIVISION
PHONE LIST

Chief, Health Services Div	701-6737
Patient Advocate	701-6736
Clinic Administrator	701-6738
Senior Dental Officer	701-6733
Dental Appointments	444-8424
Pharmacy Refill line	444-8442
Clinic Supervisor	444-8431
Medical Records	444-6456
Physical Exams	444-8435
HBA	444-8408
VA Clinic	437-3611

NAVAL AMBULATORY CARE
CENTER, GROTON 694-4877
ON BASE EMERGENCY 8555
OFF-BASE 911

APPOINTMENTS
Call 444-8401



Superintendent
United States Coast Guard Academy
Health Services Division
15 Mohegan Avenue
New London, Connecticut 06320-8100
Phone (860) 444-8402
Fax (860) 444-8413
revised 10/18/2004

Health Care Information



15 Mohegan Ave., New London CT. 06320

APPOINTMENTS
Call 444-8401

Visit our Web Page At:
<http://www.uscg.mil/hq/g-w/uscg/services/clinic.htm>

The Primary responsibility of the Coast Guard academy clinic is to provide direct medical and dental support to Coast Guard members. We also offer medical services on a space available basis to retirees and family members.

Hours of Operation: 0700-1530, Mon-Fri & 0700-1130 on Wed. The clinic is closed on Wed in the afternoon for training

ROUTINE CARE The clinic provides primary care services for Active duty members and **TRICARE Standard** family members and retirees by appointment. Appointments may be scheduled by calling the appointment desk **860-444-8401**

MILITARY SICK CALL is held M-F at **0700-0800** for active duty with an acute illness. All other care is by appointment.

DENTAL SICK CALL Dental sick call is at **0700**-Monday - Friday for Active duty.

DENTAL EXAMINATIONS Dental examinations are required **ANNUALLY** for active duty members. Call for an appointment **444-8424**.

PHYSICAL EXAMINATIONS are by appointment only. We provide a full range of required and routine physical examinations. Coast Guard physical examination requirements are:

Quintrennial required for all personnel every 5 years and should be **completed within 30 days** of your birthday.

Annual required every year for active duty personnel beginning at age 50. These should be completed **within 30 days** of your birthday.

Biennial Aviation: is required **every 2 years** after initial designation until age 48. These should be completed **within 30 days** of your birthday.

Occupational Medical Monitoring Basic: is required **every 4 years** after initially placed on program.

Occupational Medical Monitoring Periodic: is required **every year** while on the program.

Command Afloat: is required **prior to** assignment and **annually** thereafter.

Overseas/Sea Duty: is required **within 6 months** of deployment.

Pre-Commissioning/Appointment: is required within **12 months prior** to original appointment as an officer.

Separation from Active Duty: is required **within 12 months** for retirement, involuntary separation, or release from active duty into the Ready Reserves (selected drilling or IRR). If at all possible, these should be completed **no less than 6 months prior to separation** to allow time to correct problems that may be found during the physical examination.

Active Duty/Reserve-Exams: may be scheduled by calling **444-8435**

Retirees and family members: may schedule physical examinations for school, sports, camp, etc. by calling the appointment desk. **444-8401**

NOTE: *Most active duty physicals should be performed within 30 days either side of your birthday. Check with your Medical department representative or this clinic for specific requirements. Once a physical exam is begun, it must be completed within 60 days.*

PAP SMEARS and women’s health services are available by appointment for active duty and family members. Call the appointment desk to schedule an appointment.

NOTE: *Active duty needing glasses are required to have an exam every 2 years and have 2 pair of glasses (NOT Contact lenses) at all times. Check with your Medical department representative or this clinic for assistance obtaining glasses.*

EYEWEAR may be ordered through the Optometry Department by appointment during the clinic’s regular working hours.

PHARMACY services are available Mon, Tue, Thur, and Friday **0700-1100** and **1300-1500**. Wed **0700-1100** The clinic is closed on Wed in the afternoon for training Prescriptions from other Military Treatment Facilities or civilian doctors are welcome for items we stock. Have your doctor call the pharmacy **444-6014** to check medication availability. Prescriptions arriving outside published hours will be ready for pick-up in the afternoon or the next day.

There is an “Over the Counter” program that provides some medications without a prescription. These items are limited to two items per family per week.

PRESCRIPTION REFILLS BY PHONE
444-8422

IMMUNIZATIONS are provided by appointment. Please call the clinic at **444-8401** for specific details.

Active duty immunizations are updated during the base check-in process. Active duty members will be sent a letter stating which immunizations are needed to keep them up to day. Immunizations are performed Monday- Friday by appointment only. All patients will be required to stay in the clinic for 20 minutes after receiving any immunization.

You should contact your Medical dept. representative or this clinic for specific immunization requirements.

MEDICAL RECORDS If this clinic is not the custodian of your health record, you should bring your record with you to ensure continuity of care and permit proper documentation of health care services.

In accordance with COMDTINST M6000.1b, CH 4-A-5. Active duty members are not permitted to maintain their own health records

LABORATORY Requests for laboratory services from civilian providers will be

honored if the test is normally available to others receiving care at the Academy. We do require a request slip with phone number/address for results notification. Laboratory technicians report results only to the physicians or other health care providers.

UNIFORMS Active duty members are to wear the uniform of the day or appropriate civilian attire if in a leave status.

PARKING There are approximately 24 outpatient parking spaces in front of Michel Hall. Handicapped parking is located across from the rear entrance. Supplemental parking is located in the Upper and Lower Leamy Hall parking area. Vehicles are subject to ticketing if spaces are used inappropriately.

EMERGENCIES
On-base dial **8555**
Off-base dial **911**

APPOINTMENTS
Call 444-8401